



GENERAL CASE STUDY QUESTIONS

- ❖ Tell us about your company – what are you all about?
 - What do you produce? Who do you serve? Where are your markets?
- ❖ Give us an overview of the application you use. What is the motivation behind the system?
 - What value does it bring to your clients?
- ❖ What other options did your company consider? Why Mango Automation?
 - What can you do now that you could not before Infinite Automation Systems (IAS)?
- ❖ What was your experience like getting started with Mango Automation?
 - How has your experience been with IAS thus far?
- ❖ How do you plan on using IAS in the future?
- ❖ Is there any advice or recommendations you would give to other potential users?

TECHNICAL CASE STUDY QUESTIONS

- ❖ Multi Media Needs
 - Screenshots of graphics and DGLux or HTML Dashboards.
 - Screen capture video – showing a walkthrough of the installation with voice descriptions (IAS will assist and/or provide editing).
- ❖ Describe the Mango Installation
 - Talk about the data points - how many and of what type do you have?
 - What are the polling speed? Data logging rates? Number of users?
 - Describe the metadata point and scripting functions.
- ❖ What features are you using or do you plan to use?
 - I.E. alarms, event detectors, graphic views, DGLux, watch list, reports, etc.
 - Which features have you found most useful for your specific process?
- ❖ Talk about your Mango server information
 - Is it virtual or physical?
 - What is the ram, process, and hard drive types?
 - Are you using MangoES?

NOTE: By providing IAS with this write up, you are giving us the rights to publish the information on our website and in future marketing materials